

Unified Carrier Licence  
Telecommunications Ordinance (Chapter 106)

Hong Kong Telecommunications (HKT) Limited (“the Company”)

**Name of Tariff:**

PCCW Home EasyWatch Service (“EasyWatch Service”)

**Description of Tariff:**

See Annex A

**Effective date of tariff:**

7 July 2011

Note: The “Special Conditions of PCCW Home EasyWatch Service for Consumer Customers” (*as listed on page 2 of Annex A*) only apply to all new contracts for the EasyWatch Service acquired for personal or residential use (that is, not for commercial use) on or after 7 July 2011. The PCCW EasyWatch Special Conditions published in F050-0025 on 2 April 2009 will continue to apply to all contracts of the EasyWatch Service entered into before 7 July 2011.

**Revision history:**

Revision to the tariff published in F050-0025 on 2 April 2009.

## PCCW Home EasyWatch Service

PCCW Home EasyWatch Service (“EasyWatch Service”) provides a one-stop, easy-to-use, remote monitoring service that enables Customers to keep an eye on home premises effectively and with the utmost convenience.

Customer will be assigned with a valid username and password for accessing the EasyWatch Service through web and WAP.

A fixed line telephone number (i.e. Personal Connection Number<sup>Note1</sup>) will also be assigned to each Customer for direct access to the EasyWatch Service through mobile and fixed line phone via video call. Customers can access the EasyWatch Service through the following accessing means:

- PC with Microsoft Internet Explorer Web Browser
- now TV channel 509
- Mobile Phone via video call or WAP access<sup>Note2</sup>
- Fixed line phone via video call<sup>Note3</sup>

*Tariff Table:*

(All in HK\$)

Service Fee including 8 hours storage	\$ 498 per month
Installation / Relocation Fee	\$ 2,000

*Note 1:* The Personal Connection Number enables incoming video call only.

*Note 2:* For mobile access to the EasyWatch Service (e.g. 3G video call and 2.5G/3G WAP data streaming), the EasyWatch Service only supports 3G phones with video call capability for video call access and 2.5/3G phones with 3GPP-compliant player, such as Real Player One for WAP access. Customer shall be responsible for the prevailing charges applicable to service providers for using the EasyWatch Service through 3G Video call and data access on various platforms

*Note 3:* The cost of viewing the EasyWatch Service through fixed line phone via video call is subject to the prevailing charges of various service providers.

### Remarks:

1. The provision of the EasyWatch Service is subject to the Company’s prevailing General Conditions of Telecommunications Service (Consumer Customers), Special Conditions of PCCW Home EasyWatch Service for Consumer Customers<sup>Note #</sup>, and where applicable, the terms and conditions listed in any service plan, Application and Service Literature.
2. The offer of the EasyWatch Service is subject to the availability of the Company’s resources.
3. Other telecommunication service providers may block the accessibility to the EasyWatch Service and some telephone vendors’ unique specification may not be compatible to the EasyWatch Service. Some 3G mobile phones (including smart phones) may not be compatible with the EasyWatch Service. In view of these situations, the Company does not give any warranty on the use of the EasyWatch Service.
4. The EasyWatch Service may be affected by extraneous factors such as the Customer’s personal computer software, hardware and Internet firewall settings, wireless router or device nearby; the actual distance between the camera and the wireless receiver, the sharing of Modem with other device(s), physical layout of the EasyWatch Service Installation Address or any third parties factors that are not arising from the EasyWatch Service. Details please kindly refer to [www.pccweasywatch.com](http://www.pccweasywatch.com).

*Note#:* These special conditions apply to all new contracts for the EasyWatch Service acquired for personal or residential use (that is, not for commercial use) on or after 7 July 2011. The PCCW EasyWatch Special Conditions published in F050-0025 on 2 April 2009 will continue to apply to all contracts of the PCCW Home EasyWatch Service entered into before 7 July 2011.

**SPECIAL CONDITIONS OF PCCW HOME EASYWATCH SERVICE (“EasyWatch Service”) FOR CONSUMER CUSTOMERS**

**1. Device Installation**

All installation, maintenance and repair of the wireless IP camera provided by us for use with the EasyWatch Service will be provided separately by a licensed contractor. We shall not be responsible for connecting such wireless IP camera with any of your devices not provided by us.

**2. Compatibility and Accessibility**

If the access and use of the EasyWatch Service is:

- a. affected by the compatibility of the 3G mobile phone (including smart phone) that you are using; or
- b. restricted or blocked by any firewall setting of your computer or the telecommunications network of other Internet service provider(s) that you use for access to the EasyWatch Service,

We shall not be liable to you or any other users using the EasyWatch Service for the related loss or damage, or, refund any Charges paid by you for the EasyWatch Service and any related mobile service charges.

**3. User’s Content**

3.1 Subject to clause 15.2 of the General Conditions of Telecommunications Service (Consumer Customers), we do not exercise any editorial control over the Content that was recorded, uploaded, provided or stored by you or any other users through the EasyWatch Service.

3.2 We are not responsible or liable for:

- a. the recording, viewing, uploading, transmitting, storing and any other use of Content by you or any other users through the EasyWatch Service; or
- b. any loss or damage to the Content that is stored by you or any other users of the EasyWatch Service.

3.3 For any Content recorded through the EasyWatch Service that is unsuitable for viewing by minors, you are responsible for ensuring that minors do not have access to such Content through the EasyWatch Service.