

**UNIFIED CARRIER LICENCE
TELECOMMUNICATIONS ORDINANCE (Chapter 106)**

**PCCW-HKT Telephone Limited (“PCCW-HKT”) and
Hong Kong Telecommunications (HKT) Limited (“HKT”)**

Name of Tariff:

Home Phone Service (Consumer Customers) (“**Services**”)

Description of Tariff:

See Annex A

Effective date of tariff:

Immediate

Revision history:

Revision to the tariffs in respect of the Services published in Tariff No. U0025-001-Feb2018-R published on 1 February 2018 in respect of changes to certain charges for consumer customers.

Home Phone Service (Consumer Customers)¹

Home Phone Service (Consumer Customers) (“**Services**”) provide telephone line services which allow a subscriber at a bona fide place of residential address using an apparatus from a fixed line, computer device or other equipment to communicate with another such device(s) (including but not limited to originating/receiving voice calls, facsimile and other form of data transfer) for non-commercial purpose. The Services include but not limited to Residential Home Phone Service, Residential Telephone Hunting Line Service and Residential Telephone Citinet Service.

Value-added Services (“**VAS**”) features set out in the rates table below enable a subscriber to enjoy additional features whilst subscribing to the Services and HKT’s eye Service (unless otherwise stated).

Services under relevant Service Plan(s) are subject to applicable terms and conditions (as amended from time to time) set out in any Service Plan(s), Application and Service Literature, applicable Special Conditions (if applicable) and the prevailing General Conditions of Service of HKT or General Conditions of Service of HKT (Consumer Customers) (as the case may be).

Rates table:

<u>Particulars</u>	<u>Charge</u> <u>(HK\$)</u>
(1) Line rental	
- Leasing of a line/channel enabling one simultaneous call for using a Service	298 / month
(2) VAS²	
To be offered individually or in a package (including but not limited to one or more of the following features):	50 / month per feature
- Abbreviated dialing (enabling storage of frequently used number(s) by using certain designated code(s) assigned by the customer and/or service provider as instructed by the customer)	
- Appointment service (where a customer is reminded of important appointments by HKT’s service representatives)	
- Block-the-blocker (enabling a customer to reject incoming calls not showing caller line identity or anonymous calls)	
- Call forwarding (enabling a customer to forward an incoming call to a designated telephone number with various features enabled by system setting(s) or manual input)	
- Call number display for incoming calls	
- Call on hold (where the caller will hear certain music tone when being put on hold)	
- Call pick up (enabling an user of a telephone line to pick up incoming call(s) made to designated telephone numbers subscribed by the same	

Particulars

Charge
(HK\$)

- customer)
- Call security for International Direct Dialing (“IDD”) (where a designated security code is required to enable making of outgoing IDD calls)
- Call security for incoming collect calls (where incoming collect calls from overseas will be rejected)
- Call transfer features (allowing a customer to transfer an incoming call to a designated telephone number (by system setting(s) or manual input) and/or add a third party from Hong Kong or overseas to existing conversation)
- Call waiting (with various features)
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- Do-not-disturb (with features such as rejecting all incoming calls or unless with access by a designated security code or by filtering incoming calls from designated telephone number(s))
- Duplex ringing (enabling a single telephone line using two numbers with distinct ringing tone)
- Hunting feature enabling an incoming call to be diverted to designated telephone numbers subscribed by the same customer when the line is engaged
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- OneCall (assigning a telephone number to a customer enabling incoming call to this number be forwarded to a designated terminating number set by such customer)
- Voicemail
- SIM Ring service (enabling customer to receive an incoming call via multiple device(s) simultaneously)
- Call Screening service (enabling customer to block the identified nuisance and promotion incoming calls)
- Home Link (enabling customer to deploy home telephone number as the calling number for the linked VoIP application. The VoIP application has some basic features including App-to-App voice and video calling, fax sending and call recording. The basic features of the VoIP application may be enhanced from time to time)

(3) Other charges

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|--|--------------|
| - Installation charge | 680 / line |
| - Installation of additional extension sockets | 200 / socket |
| - Internal relocation charge | 200 / socket |
| - External relocation charge / moving charge ⁵ | 475 / line |
| - Reconnection charge | 475 / line |
| - Early termination charge for the Service(s) during a fixed term | 440 |
| - Application cancellation charge (cancellation of application for subscription to the Service(s) before completion of service installation) | 500 |
| - Charge for porting another fixed line number to replace number under existing Service | 50 |

<u>Particulars</u>	<u>Charge</u> <u>(HK\$)</u>
- Pre-wiring for new line or external relocation cases	200
- Permanent call forwarding (automatically transfers incoming calls from one given disconnected number to another specified by a customer)	200 / mth
- Change Number Interception (A recording that informs callers to the subscriber's telephone number has changed and the new number will also be mentioned)	200 / mth
- Call Connect Service (premium directory enquiry service to connect the call to the destination for caller after the directory enquiry process)	10 / call
- Paper bills (additional charge payable by customers opting for receiving printed paper bill)	20 / bill
(4) General Conditions of Telecommunications Service (Consumer Customers)	
- available at www.hkt.com/Terms+of+Use	-

Notes:

- (1) Provisions of the Services and are subject to network resources and availability. Further, HKT can only provide the Service(s) to those locations where its network is currently installed and such Service(s) are being and can in the future be provided. Whether a Service is available at a customer's address will depend on the infrastructure in place to his/her residence, the technology HKT is currently using within and to the building of the customer's address (which HKT may change from time to time), marketing initiatives and other factors as determined by HKT from time to time.
- (2) Usage of certain features of VAS is subject to eligibility of relevant device accessing the Service(s) and/or relevant VAS feature(s) on offer to a particular Service. Relevant terms and conditions of VAS apply.
- (3) Such charge is applicable for relocation / moving the subscribed service to different premises.
- (4) Applicable to consumer customers subscribed to Home Phone Service from 7 July 2011.
- (5) HKT reserves the right not to provide any Service(s) to those customers who have previously found our service to be unacceptable despite it being provided in accordance with our tariff terms and conditions and at our normal service levels.