

HKT

Tap & Go

Tap & Go among first to participate in Hong Kong-Thailand cross-border retail payment service

With multiple offers including limited-time spending rebates, foreign currency exchange handling fee waiver, and complimentary Thailand data roaming pass



(Left) Heidi Chan, Alternate Chief Executive, HKT Payment Limited; (Right) Monita Leung, CEO, HKT Digital Ventures

HKT (SEHK: 6823) – HONG KONG, 30 November 2023 – Under HKT Payment Limited, the Tap & Go¹ mobile wallet is supporting the Hong Kong Monetary Authority’s FPS x PromptPay QR Payment service as one of the first digital wallets to participate in the linkage between Hong Kong’s FPS and Thailand’s PromptPay, launching a series of offers. From 4 December 2023, Tap & Go users can enjoy the new overseas payment experience while local merchants can accept PromptPay payments² from Thai tourists via FPS.

FX handling fees waived

PromptPay in Thailand is similar to FPS in Hong Kong – both are easy to use. Designated Tap & Go users³ can simply scan the FPS x PromptPay QR codes using their Tap & Go mobile wallets to make FPS payments at over 8 million merchants supporting PromptPay in Thailand, avoiding not only a trip to convert Hong Kong Dollars to Thai Baht but also the relevant handling fees. Tap & Go’s pay-as-you-go design and App-to-App top-up features⁴ give users flexible control over their spending and the ability to conveniently top up their e-wallets.

Time-limited spending rebates

From 4 December 2023 to 31 January 2024 (both dates inclusive, “Promotion Period”), eligible users can earn up to HK\$40 Stored Value Rebate⁵ by completing a total of six transactions with a cumulative spending of HK\$300 or more (and a minimum of HK\$50 spent in each transaction), enjoy HK\$25 Stored Value Rebate for the first HK\$50 spent by scanning the FPS x PromptPay QR code

using Tap & Go's "Scan to Pay" feature at merchants who accept PromptPay in Thailand. By enjoying offers while spending, users can make the most of their travels.

Number of eligible transaction(s) completed by eligible customer during Promotion Period	Minimum net spending for each eligible transaction	Rebate amount per eligible transaction	Cumulative rebate cap
First transaction at physical merchants who accept PromptPay in Thailand with payment completed using "Scan to Pay" of Tap & Go primary account	A single transaction of HK\$50 or above (after deducting all applicable discounts)	HK\$25	HK\$40
Second to sixth transactions at physical merchants who accept PromptPay in Thailand with payment completed using "Scan to Pay" of Tap & Go primary account		HK\$3	

Additionally, from now until 31 January 2024, SMEs, social enterprises and NGOs can enjoy a special fee of 0% for FPS⁶ and Tap & Go transactions⁶. For details, please call the merchant hotline at +852 2888 3388.

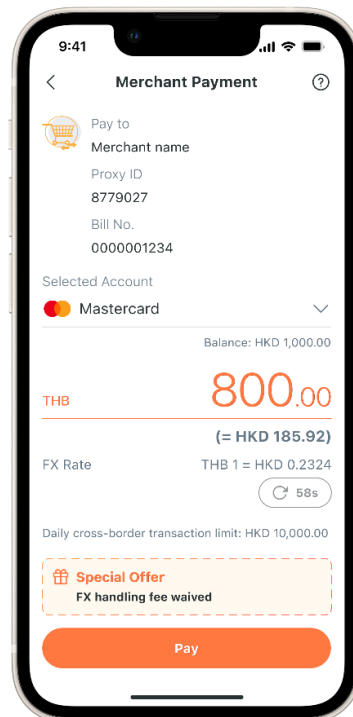
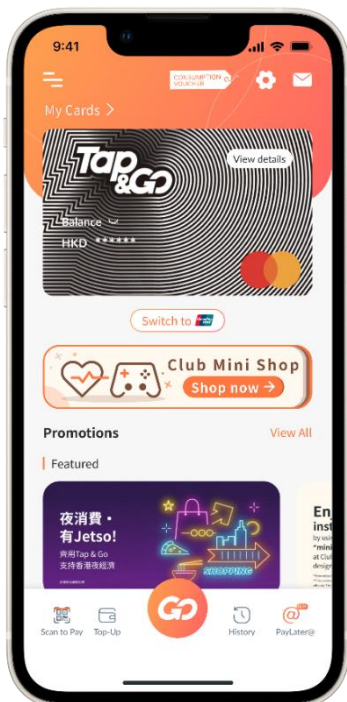
Complimentary Thailand Data Roaming Pass

From now until 31 January 2024, customers of 1O1O and csl as well as eligible Tap & Go users⁷ can redeem one Thailand data roaming pass^{8,9,10} for free at 1O1O Centres or csl shops. The data roaming pass provides 24 hours of roaming data, which customers can enjoy upon arrival by simply switching on their mobile phones without swapping SIM cards for greater convenience.



Screen layout contents for reference only

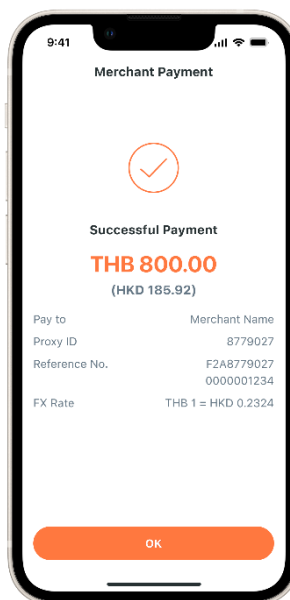
Easy payment process



1. Click "Scan to Pay" on the homepage of the Tap & Go app to open the QR code scanner.

2. Use the scanner to scan the FPS x PromptPay QR code of the Thai merchant.

3. Confirm the merchant name and transaction details, then click "Pay" to proceed with the payment.






4. Use face recognition or password to confirm the payment.

5. Details of the successful payment will be displayed.

Travel package and travel insurance offers

To celebrate the Hong Kong-Thailand cross-border payment connection, Tap & Go users can enjoy offers on travel packages and travel insurance during the designated period. Explore popular Thai attractions such as the Mahanakhon SkyWalk observation deck, the renowned floating Bubble In The Forest Café, and spa treatments to relax the body and mind.

- From now until 31 December 2023, users who are both The Club members and Tap & Go customers can buy a "Club Travel HK\$1,000 Discount Code" via The Club shopping platform (<https://shop.theclub.com.hk/>) or The Club's Club Mini Shop in the Tap & Go app. This code lets users enjoy a HK\$500 instant discount¹¹ by completing payment using their Tap & Go MasterCard®. The code can be used to book a designated Club Travel Thailand package. Offer is limited to 100 customers, available on a first-come first-served basis while stocks last. Popular packages include:

		
<p><u>Bangkok 4-Day 3-Night Instagrammable Café Package</u></p> <ul style="list-style-type: none"> Cathay Pacific round-trip flight between Hong Kong and Bangkok 3-night hotel accommodation Instagrammable café day-trip with transportation <p>From HK\$2,990 per person*</p>	<p><u>Bangkok/Pattaya/Hua Hin 3-Day 2-Night Water Park Package</u></p> <ul style="list-style-type: none"> Cathay Pacific round-trip flight between Hong Kong and Bangkok 2-night hotel accommodation One-day ticket to a designated water park <p>From HK\$2,660 per person*</p>	<p><u>Bangkok 3-Day 2-Night Spa Package</u></p> <ul style="list-style-type: none"> Cathay Pacific round-trip flight between Hong Kong and Bangkok 2-night hotel accommodation 60-minute shoulder massage service at Let's Relax Spa <p>From HK\$3,090 per person*</p>

*The Club Travel Services Limited Hong Kong travel agency licence number: 350873. Images are for reference only. The package price quotation is based on two travellers sharing one room and is only applicable two adults travelling together who complete the check-in procedure together on the outbound and return journeys. All itineraries and flights must be the same. All accompanying guests must book together. The quotation prices are calculated based on the lowest price of air tickets, hotels and surcharges of the day, and do not include Hong Kong and local departure tax, Hong Kong airport security tax and fuel surcharge. The actual prices may be subject to change without prior notice. All prices, taxes, surcharges and availabilities quoted by Club Travel's consultant are for reference only and are subject to final confirmation at the time of booking. Terms and Conditions apply.

- Customers can receive a 50% discount promo code¹² for the "iTravel Plus Single Trip" travel insurance plan with their booking of and successful payment for designated flight tickets, hotel and/or travel packages on Club Travel to enjoy a worry-free journey. Tap & Go users can later enjoy a second wave of promotion, including a special discount on travel insurance¹³. Stay tuned for promotion details and related terms and conditions on the HKTIA website and the promotion section of the Tap & Go mobile wallet¹⁴. (Arranged and brought to you directly by Club Care)

The Club's new AI assistant Clubie

Users can now explore a trove of travel inspiration and plan their dream itineraries with The Club's brand-new AI assistant, Clubie, available on The Club website and app. Experience it now at <https://www.theclub.com.hk/en/clubie.html>.

Download the Tap & Go mobile wallet and open an account now:



onelink.to/ea79hx
(only applicable to mobile devices)

For Tap & Go service details and to open an account, please visit the Tap & Go website at www.tapngo.com.hk or call the Tap & Go service hotline at +852 2888 0000.

To download the relevant images: [Tap & Go x PromptPay](#)

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1. Tap & Go is operated by HKT Payment Limited (Stored Value Facilities Licence Number: SVF0002) and subject to its relevant terms and conditions (www.tapngo.com.hk/eng/tnc.html).
2. Customers using PromptPay faster payment system to pay must comply with PromptPay's relevant terms and conditions. Under no circumstances will Tap & Go be responsible for any direct, indirect or consequential losses or damages resulting from the use of or inability to use any associated mobile application, wallet or payment tool.
3. Eligible Tap & Go Customers refer to customers who are Lite+, Plus (i), Plus (ii) or Pro account tier. For details, please visit <https://www.tapngo.com.hk/eng/vacct.html>.
4. This top-up feature is currently only supported by the e-banking applications of HSBC, Hang Seng Bank, Bank of China (Hong Kong), Standard Chartered Bank (Hong Kong), Citi Bank (Hong Kong), The Bank of East Asia, DBS Bank (Hong Kong), livi Bank and Fusion Bank. For details, please visit https://www.tapngo.com.hk/eng/value_bank.html. The above bank list is for reference only and not exhaustive. Updated information will be published from time to time. Please install the designated bank app in your mobile device to process top-up.
5. Promotion terms and conditions apply. For details, please visit <https://bit.ly/3Gli2Y0>. First Eligible Transaction of HK\$50 or above, enjoy HK\$25 Tap & Go Stored Value Rebate; the second to sixth Eligible Transactions with each net spending of HK50 or above, enjoy HK\$3 Tap & Go Stored Value Rebate for each transaction. Each Eligible Customer can enjoy the Rebate for the maximize of six Eligible Transactions and the Rebate is capped at HK\$40 for each Eligible Customer during the Promotion Period. The quota for the Rebate is limited during the Promotion Period, available on a first-come-first-served basis. 2,000 quota for HK\$25 Stored Value Rebate. 7,000 quota for HK\$3 Stored Value Rebate. Eligible Transactions must be completed during the Promotion Period. To enjoy the Rebate, Eligible Customers must ensure that their Tap & Go accounts to be used as the Designated Tap & Go Payment Means are valid. Otherwise, the Rebate will be cancelled, forfeited or clawed back without notice. The Rebate will be automatically credited to the Tap & Go primary Mastercard account of Eligible Customers within one (1) month after the end of the Promotion Period. The Rebate cannot be used in exchange for cash, gift, service or discount. HKT Payment Limited accepts no liability for the quality of or any other matters relating to goods, products and/or services provided by the Designated Merchant.
6. Promotion terms and conditions apply. For details, visit: https://www.hktmerchantservices.com/home/tc/pdf/smes_special_transaction_fee_promotion_tnc.pdf.
7. Eligible Tap & Go users who can redeem the Thailand data roaming pass refer to customers who hold a Pro level account. The Thailand data roaming pass is only applicable to the registered mobile numbers of eligible Tap & Go accounts and such mobile numbers must be registered with the service of CSL Mobile Limited ("CSL"). Each mobile number can enjoy this offer once only.
8. The Thailand data roaming pass is provided by CSL, with limited quantities available on a first-come, first-served basis while stock last. Unless otherwise specified, this promotional offer cannot be used in conjunction with other discounts, promotions, or offers, and it is non-transferable or redeemable for cash or other products. The data roaming pass will be terminated when the designated plan terminates. CSL reserves the right to change or cancel this offer and/or modify these terms and conditions at any time without prior notice.
9. Data Roaming Pass Package is available to selected personal account 1010 / csl customers who have activated IDD & Roaming service and activated Data Roaming Pass service. It is subject to the Special Terms and Conditions for the Data Roaming Pass, please visit <http://e.hkcs.com/datapass-e> or <http://1010.com.hk/e/datapass> for details. If the customer has not registered for IDD and roaming services or has already applied for barring of data roaming service, upon subscription to Data Roaming Pass Package, it represents the customer agrees to activate IDD and roaming service and agree to un-bar data roaming service.
10. Data Roaming Pass Package applicable to Data Roaming Pass and applies to Mobile Data roaming usage such as Internet Browsing, Roaming MMS, WAP and audio or video streaming but not support VoIP, Bit Torrent, Peer to Peer file sharing (such as FTP file sharing and webcam applications), Peer Casting type applications (such as PPLive and PPStream), VPN Tunnel service, corporate e-mail service or any commercial promotion activities or any means which may be harmful or adversely affect our network or other customers. The Mobile Data roaming available for this Service is applicable to Thailand only, and is 500MB per day, after which the data transmission speed will be capped at 512kbps. Please note the actual speed and usage experience depends on applicable roaming networks. We reserve the right to suspend or terminate your use of the Service if you breach the Terms and Conditions of

the Service.

11. Promotion terms and conditions apply. For details, please visit <https://bit.ly/45qcpCa>. Promotion Period is from 10 October 2023 to 31 December 2023. "Club Travel HK\$1000 Discount Code" is applicable to designated travel packages on specific departure date listed under the designated "Experiential Travel" website (Experiential Travel) and the designated "Sport Travel" website (Sport Travel) of Club Travel and the use of such Code is subject to Terms & Conditions. Unless otherwise specified, the Promotion cannot be used in conjunction with other offers, cash vouchers, promo codes or discounts provided by Club Travel, and cannot be exchanged for cash, Clubpoints or cash equivalents, and is non-transferable. For the terms and conditions of "Club Travel HK\$1,000 Discount Code", please refer to <https://shop.theclub.com.hk/club-travel-1000-voucher-ct-ecv1000-1.html>. Limited to 100 during the Promotion Period, available on a first-come, first-served basis. Each Eligible Customer can enjoy the Discount once during the Promotion Period. Each Eligible Transaction regardless of the number of Designated Products that are being purchased can only enjoy the Discount once. To enjoy the Discount, Eligible Customers must ensure that their Tap & Go accounts to be used as the Designated Tap & Go Payment Means are valid. Otherwise, the Discount will be cancelled, forfeited or clawed back without notice. The Discount cannot be used in exchange for cash, gift, service or other discount. All transactions to which the Discount has applied are not refundable. The Designated Product is arranged by The Club Travel Services Limited ("Club Travel", Travel Agent Licence Number: 350873). HKT Payment Limited and Club HKT Limited accept no liability for the quality of or any other matters relating to goods, products and/or services provided by the Designated Merchant and/or arranged by Club Travel and relevant merchants.
12. Promotion is subject to the relevant terms and conditions, please visit <https://www.theclub.com.hk/content/clubtravel-spa-react/spa/en/iTravel-Plus-Single-Trip-T-N-C.html>. The promotion is arranged and brought to you directly by HKT Financial Services (IA) Limited ("HKTIA") and MSIG Insurance (Hong Kong) Limited ("MSIG"). The Club Limited, HKT Payment Limited, Club Travel and all other entities of the HKT Group (other than HKT Care/HKTIA) are not arranging for any contract of insurance or carrying on any regulated activities (as defined under the Insurance Ordinance) in connection with iTravel Plus Single Trip" (the "Plan") or this promotion, are not the supplier of the Plan, any insurance related services or this promotion. These promotional materials are not an insurance policy or a contract of insurance. Customers should not apply for the relevant insurance product(s) solely on the basis of any promotional offer(s) or material(s).
13. Travel insurance is distributed and arranged by Club Care/HKT Care (operated by HKTIA) an appointed licensed insurance agency (Insurance Agency Licence No.: FA2474) and underwritten and provided by MSIG. Policy Terms and Conditions apply. For full terms and conditions, coverage details, risk disclosures and exclusions of this Plan, please refer to the policy documents of this Plan or call HKTIA Customer Service Hotline 8209 0098 for more details.
14. The promotion will be launched soon and are subject to relevant terms and conditions. Promotion period and offer details will be available later in HKTIA website and promotion session in Tap & Go mobile wallet.

About HKT

HKT is a technology, media, and telecommunication leader with more than 150 years of history in Hong Kong. As the city's true 5G provider, HKT connects businesses and people locally and globally. Our end-to-end enterprise solutions make us a market-leading digital transformation partner of choice for businesses, whereas our comprehensive connectivity and smart living offerings enrich people's lives and cater to their diverse needs for work, entertainment, education, well-being, and even a sustainable low-carbon lifestyle. With our digital ventures supporting digital economy development and helping connect Hong Kong to the world as an international financial centre, HKT endeavours to contribute to smart city development and help our community move forward.

For more information about HKT, please visit: www.hkt.com.

LinkedIn: [linkedin.com/company/hkt](https://www.linkedin.com/company/hkt)

For media inquiries, please contact:

HKT

Nicole Lo

Group Communications

Tel: +852 2883 2742

Email: nicole.cm.lo@pccw.com

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