

**UNIFIED CARRIER LICENCE
TELECOMMUNICATIONS ORDINANCE (Chapter 106)**

**PCCW-HKT Telephone Limited (“PCCW-HKTC”) and
Hong Kong Telecommunications (HKT) Limited (“HKT”)**

Name of Tariff:

Internet Protocol Voice Service (Consumer Customers) (“**Service**”)

Description of Tariff:

See Annex A

Effective date of tariff:

31 May 2013

Revision history:

Revision to the tariff published in Tariff No. U025-011 and F050-0024 on 10 November 2010 and 2 April 2009 respectively in respect of service provisioning and charges of the Service.

Internet Protocol Voice Service (“Service”)

The Service is a voice over Internet protocol (VoIP) service with a Hong Kong fixed line telephone number assigned under the Service which a consumer customer subscribed to. A user can use the designated fixed line number to communicate via a computer (or other device which supports the Service) with other local and/or overseas fixed line or mobile numbers through designated software provided.

The Service includes but not limited to 0060 everywhere¹ and NCall².

The below table set outs the charges of the Service:

| <u>Charges</u> | | <u>Amount (HK\$)</u> |
|--|--|--|
| Service fee³ | | 298 / month |
| Unlimited voice calls to any Hong Kong telephone number (chargeable Infoline service excluded) | | |
| Optional Chargeable Services: | | |
| Short Message Service ⁴ (“SMS”) | Within HKT’s network ⁵ | 1 / SMS |
| | To other Hong Kong networks | 1 / SMS |
| | To non-Hong Kong numbers ⁶ | 2 / SMS |
| Local video calls to eligible mobile or fixed device(s) | Within HKT’s network ⁷ | 1 / minute ⁷ |
| | To other Hong Kong networks ⁷ | 2 / minute ⁷ |
| International Direct Dialing (“IDD”) Service ^{8, 10} | | Prevailing charges for IDD under HKT’s International Call Service (where applicable) |
| International Call Forwarding ^{9, 10} | | Per prevailing tariff |
| Change of existing number (where applicable) | | 50 / change |
| Change of existing Login ID (where applicable) | | 50 / change |
| Service re-activation | | 200 / charge |
| Value-added Services ¹¹ (“VAS”) | | Prevailing charges for VAS under HKT’s Local Telephone Service (Consumer Customers) (where applicable) |

Remarks:

- (1) 0060 everywhere service is subject to the prevailing service terms and conditions, Special Conditions of 0060 everywhere or Special Conditions of 0060 everywhere for Consumer Customers (as the case may be), and/or HKT's General Conditions of Telecommunications Service (Consumer Customers) or General Conditions of Services (as the case may be).
- (2) NCall is a legacy service offered to customers subscribed to the service prior to January 2011. Customer is also required to subscribe to HKT's Netnavigator Service and access NCall with a valid login name and password. NCall service is subject to the prevailing conditions of service, Special Terms and Conditions for the Provision of NCall and HKT's General Conditions of Services.
- (3) Customers are required to subscribe for Internet access service separately.
- (4) Not available under NCall.
- (5) For SMS sent to the Service, PCCW mobile service, eye Communications Package or New Generation Residential Fixed Line / New Generation Business Fixed Line.
- (6) International SMS are only applicable to SMS sent to/from designated operators in China (NB. The Service does not support International SMS from China pre-paid phone card), Australia, Indonesia, Taiwan, Singapore, Macau and Philippines (subject to change from time to time pursuant to the prevailing arrangements as agreed by HKT with international operators)..
- (7) Local video calls within HKT's network can be made between the Service, PCCW-HKT mobile 3G service, eye Communication Packages. Local video calls to other Hong Kong networks are only applicable between HKT and selected 3G mobile networks that have set up interconnection facilities with HKT.
- (8) Usage of IDD service under 0060 everywhere will be billed pursuant to prevailing rates shown at website www.0060everywhere.com. IDD service feature is not available under NCall.
- (9) Only available under 0060 everywhere. Usage will be billed pursuant to prevailing rates shown at website www.0060everywhere.com.
- (10) IDD service and International Call Forwarding Service provided by HKT will be charged on a per-minute basis and each individual call charge will be rounded up to the nearest 10 cents.
- (11) At present, VAS available under NCall includes Caller Display, Click-to-call, Call Waiting and Call Forwarding which are included under the monthly fee. Monthly fee of 0060everywhere includes Voicemail feature.